

Triton Scott

Corona del Mar, CA 92625

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Work Experience

Server

Tidepooles-Newport Beach, CA

March 2025 to Present

- Greet guests when they enter the restaurant
- Assist with any questions about menu
- Properly input orders
- Upsell any products that have additional add-ons
- Make sure kitchen understands tickets
- Inform guests about beers on tap and on wines
- Properly pour beer from tap and wine
- Properly serve cold brew or hot coffee
- Ensure a positive guest experience by making sure the guest is well taken care of
- Buss tables after guest is finished

Server

Zinc Café & Market-Corona del Mar, CA

July 2024 to March 2025

- Greet guests in a timely manner once they have been seated at their table
- Take guests orders with a friendly and enthusiastic demeanor
- Recommend specials
- Upsell
- Frequently check on guests to ensure a positive experience
- Carry food/drinks to table once prepared
- Make roll ups
- Ensure restaurant is clean
- Perform closing duties

Emergency Dispatcher

Bureau of Land Management BLM-Winnemucca, NV

March 2024 to July 2024

- Take information from emergency personnel
- Record all information
- Take pertinent information down and copy into logs
- Update mission briefs
- Update map when fire status has changed
- Enter all times and roads used

Server/Barback

Crafthouse-Dana Point, CA

May 2023 to May 2024

Greeted guests in a timely manner and took food and drink orders, promoting specials and asking for specific alterations

Run food/drinks from the window to tables in a timely manner

Welcomed guests into the restaurant and asked them party size, seating preference, and wait time

Cleared and sanitized tables in a timely manner once guests had finished eating

Operated POS stations and quickly processed transactions after guests had checked out

Cleaned EXPO line and front of restaurant after the restaurant had closed

Assist behind bar

Use beer tap to pour beer

Replace kegs when empty

Pour wine

Recommend drinks to customers

Engage with customers sitting at bar

Takeout/busser

California Pizza Kitchen-Laguna Niguel, CA

October 2022 to June 2023

Take guests orders that come in to place takeout orders

Answer phone calls and correctly input phone orders

Properly identify and sticker all to-go orders once ready

Buss/clean tables after guests have finished with dishes

Load dishes into washer when needed

Run food

Seat guests when needed

Make rollups

Cashier/Customer Service

Target-Laguna Niguel, CA

September 2019 to November 2021

Check out guests when they have finished shopping

Help guests with returns and any other questions they have

Have general knowledge of the store and where items are located

Assist guests with loading large and/or heavy items into their car

Bring guests their items in a timely manner when they order through curbside pickup

Lifeguard

Lake Mission Viejo Lifeguard Association-Mission Viejo, CA

April 2018 to September 2018

Watch guests in the water and ensure their safety

CPR certification

Assist guests with any questions about the lake and it's facilities

Keep the area clean and well organized

Properly communicate over the radio

Maintain a good swimming condition with regular workouts including swimming, running, and weightlifting

Education

History (Associate's degree)

Saddleback College-Mission Viejo, CA

September 2020 to May 2023

Some college

Skills

- Marketing
- CRM software
- Adobe Photoshop
- Order entry
- Customer service
- Appointment scheduling
- Sports
- Customer support
- Food Service
- Guest services
- POS
- Leadership
- Negotiation
- Anatomy knowledge
- Heavy lifting
- Microsoft Excel
- Swimming
- Host/Hostess
- Guest relations
- Microsoft Word
- Google Docs
- Communication skills
- Sales transaction processing
- Wine knowledge
- Lifeguard
- Time management
- OpenTable
- Front desk
- Teaching

- Sanitation procedures
- Team management
- Pet care
- Animal handling
- Food safety
- Computer literacy
- Hospitality
- Credit analysis
- Google Suite
- Stocking
- Social media management
- Food industry
- Cleaning Experience
- Computer skills
- Data entry
- Busser
- Social media marketing
- Mortgage servicing
- Computer operation
- Teamwork
- Grammar Experience
- Microsoft Outlook
- English
- Spirits experience
- Restaurant Experience
- Financial transaction processing
- Serving Experience
- Food handling
- Cash handling
- Presentation skills
- Personal assistant experience
- Live chat
- Animal care
- Calendar management
- Microsoft Powerpoint
- Fine dining experience
- Cocktail experience
- Casual dining experience
- POS systems

Certifications and Licenses

Responsible Beverage Service (RBS)

First Aid Certification

Food Handler Certification

CPR Certification

Driver's License