

## Contact

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## Top Skills

Social Media Marketing  
Photography  
Organization Skills

## Certifications

Crew Training Expert

# Jason Luna

Experienced in account management and visual production. Strong in client relations, communication, and project support. Reliable, detail-oriented, and thrives in fast-paced, creative environments.  
Santa Ana, California, United States

## Experience

### Deluxe Photo

restaurant photographer

June 2025 - Present (4 months)

Warmly greeted and engaged guests at their tables, ensuring a welcoming and positive experience.

Built rapport quickly with diverse groups of guests, enhancing their visit and leaving lasting impressions.

Worked independently while maintaining accountability by providing performance updates to management.

Adapted communication style to different guests, making each interaction personalized and memorable.

### PSQ Productions

Event Staff

November 2024 - Present (11 months)

Irvine, California, United States

Led the team by ensuring all event equipment was functioning properly, taking proactive steps to address any issues.

Became the go-to person for guidance, with both managers and coworkers seeking my expertise to resolve challenges and maintain smooth operations.

Provided hands-on support during events, ensuring that the team followed best practices for equipment use and troubleshooting.

Consistently demonstrated reliability by staying longer when needed to ensure all tasks were completed and the event was a success.

### C'est La Vie Café

Busser

April 2025 - June 2025 (3 months)

Laguna Beach, California, United States

Prepared and elegantly reset dining tables with precision-placed plates, cutlery, and glassware to maintain a refined guest experience.

Delivered freshly baked baguettes and poured water with attentiveness and professionalism as guests were seated.

Maintained stock of essential service items including wine glasses, water pitchers, and tableware to ensure uninterrupted service flow.

Collaborated closely with servers, supporting seamless service and contributing to a high-standard, guest-focused environment.

### Ox Car Care, Inc

Inside Sales Representative

March 2025 - April 2025 (2 months)

Santa Ana, California, United States

Managed high-volume inbound/outbound calls, using CRM and paper leads to drive daily sales.

Consistently met or exceeded a target of 3 closed deals per day.

Promoted to the main sales floor early after being recognized as a top-performing new hire.

Quickly mastered sales techniques and product knowledge, outperforming peers in training.

### Lloyjor Marketing

Account Manager

September 2024 - November 2024 (3 months)

Washington, United States

Spearheaded the launch of a new market in Washington, D.C., for Lumen's partnership with Quantum Fiber.

Conducted customer interviews, analyzed databases, and tailored solutions to meet client needs and preferences.

Delivered exceptional customer service, ensuring high levels of satisfaction and repeat business.

### PRIAM Inc.

Account Manager

January 2024 - September 2024 (9 months)

Long Beach, California, United States

Promoted to Top Account Manager, training and mentoring new hires to elevate team performance.

Managed customer accounts, providing personalized product recommendations and service packages.

Played a key role in organizing office functions and conducting interviews for new team members.

## Balboa Bay Resort

A+O Busser

July 2023 - January 2024 (7 months)

Newport Beach, California, United States

Provided high-quality service by clearing tables, replenishing beverages, and supporting restaurant operations.

Maintained a positive reputation with management and coworkers, praised for reliability and flexibility.

Took on supervisory responsibilities, training new employees and ensuring smooth daily operations.

## Raising Cane's Chicken Fingers

Crew Member

April 2022 - May 2023 (1 year 2 months)

Costa Mesa, California, United States

Promoted to Crew Training Expert (CTE), overseeing kitchen operations, customer service, and team coordination.

Trained and evaluated new crew members, ensuring consistency and high standards across all service areas.

Led by example, always the first to tackle new challenges and tasks with enthusiasm and professionalism.

## Blaze Pizza, LLC

Crew Member

October 2022 - December 2022 (3 months)

17150 Brookhurst St #D, Fountain Valley, CA 92728

Collaborated with a small, dynamic team to maintain high operational standards and cleanliness throughout shifts.

Proactively restocked supplies and deep cleaned areas during slower periods, ensuring a spotless environment.

Delivered exceptional customer service, ensuring each guest had a positive and memorable experience.

Maintained consistency in service quality, contributing to a seamless operation and customer satisfaction.

## Biggy's at OC Fair

Cook

July 2021 - August 2021 (2 months)

88 Fair Dr, Costa Mesa, CA 92626

Prepared and cooked popular fair foods, including corn dogs, fries, and other fried snacks, ensuring quality and speed.

Maintained a clean and organized kitchen area to meet health and safety standards.

Provided excellent customer service, assisting guests and ensuring a positive experience at the food stand.

Worked effectively in a fast-paced environment, collaborating with team members to meet high demand during peak times.

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## Education

Orange Coast College

Accounting and Business/Management

Hector G. Godinez

High School Diploma

The Real World

Business/Commerce, General