

TYLER BENDER

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Dedicated and passionate artist with expertise in operations management, team leadership, and customer engagement. Demonstrates creative problem-solving skills and adaptability, consistently leading to success in challenging situations. Highly regarded for fostering meaningful relationships and committed to streamlining processes for organizational growth. Prioritizing empathy, innovation, and collaboration to make a positive impact in all aspects of work.

Skills

- Strategic Solutions Development
- Proficient in Technical Applications
- Health Standards Adherence
- Regulatory Compliance Assurance (FDA, AEMSA)
- Production leadership
- Market Merchandising Trends
- Workflow Optimization

Education

Associate of Arts in General Studies
Anne Arundel Community College, Arnold, MD | January 2014

High School Diploma
Chesapeake High School, Pasadena, MD | May 2012

Work History

July 2022 - September 2023

Merchandiser

The Coca-Cola Company, Baltimore, MD

- Maintained consistent product availability and presentation at retail locations, ensuring a polished and professional brand image
- Collaborated with drivers, enhancing logistics and reducing delays
- Promoted visually appealing environments.

September 2021 - April 2022

Scrapyard Worker

Fraleley Corporation, Curtis Bay, MD

- Operated and maintained heavy machinery to transport and sort material in storage and production areas.
- Greased, fueled and operated front-end loader and acetylene torch to handle and cut scrap materials safely and efficiently.
- Chipped away debris and thick crusts of rust, slag, and other materials to ready surfaces for welding.

August 2019 - April 2020

Bartender

Retreat, Seattle, WA

- Performed opening and closing duties, printing sales reports, setting up for incoming shift, preparing cash drawers, and taking inventory.

March 2018 - February 2021

Taproom & Events Manager

Hale's Ales, Seattle, WA

- Managed concessions operations, while overseeing event logistics and customer engagement.
- Managed bartending duties while overseeing audio and visual operations to ensure seamless, high-quality experiences.

July 2018 - August
2019

Bartender/Server

Patxi's Pizza, Seattle, WA

- Delivered friendly and efficient service, building strong relationships in a fast-paced environment

October 2017 - March
2018

Café Manager

Jibe Espresso, Seattle, WA

- Directed daily operations, vendor relationships, and inventory
- Completed store opening and closing procedures and balanced tills.

July 2016 - October
2017

Barista

Starbucks, Seattle, WA

- Maintained and operated espresso machines, blenders, commercial coffee brewers, coffee pots, and other equipment.

July 2014 - April 2016

Systems Support Specialist & Production Technician

The Vaper's Knoll, Pasadena, MD

- Enhanced production systems and ensured regulatory compliance
- Ensured strict compliance with FDA and AEMSA standards, maintaining detailed records and quality assurance

September 2012 - July
2014

Barista

Starbucks, Severna Park, MD

- Listened carefully to customer requests and created personalized, delicious beverages, which improved sales.

February 2011 -
September 2012

Courtesy Clerk

Safeway, Gambrills, MD

April 2010 - August
2011

Stadium Vendor

UFB Distribution, Washington, DC

Certifications

- Washington State Food Worker's Card
- Class 12 Mixologist Permit