

Jennifer Honeywell

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Experience

Barista

Giana's, CA | January 2024 - Present

- Prepared and served a variety of espresso-based drinks, coffee, and teas to customer specifications
- Maintained proper sanitation of the coffee bar and dining area
- Processed cash and card transactions accurately and efficiently using point-of-sale system
- Assisted in training new baristas on coffee preparation and customer service protocols
- Coordinated with kitchen staff to ensure timely service and high-quality food and beverage standards

Server

Doheny Cafe, CA | September 2023 - December 2023

- Provided friendly and efficient service to guests, taking orders, serving food and beverages, and ensuring a pleasant dining experience
- Maintained a clean and organized work area, including resetting tables and stocking supplies
- Increased by knowledge of the menu to better guest inquiries and concerns
- Promoted menu items to enhance sales and guest satisfaction
- Supported team members during high volume periods to maintain smooth service flow

Barista

That Boba Place, CA | January 2023 - August 2023

- Prepared and served specialty food and beverages in fast-paced environment
- Managed cash register operations, including processing payments and balancing the cash drawer
- Maintained proper sanitation of smoothie blenders, syrup bottles, fridges, machines and storefront
- Monitored inventory and restocked supplies to ensure smooth operations
- Assisted in training new employees on drink preparation and health/safety protocols

Skills

Ability to build rapport with customers

Active listening to ensure accurate order taking

Strong time management skills to prioritize tasks during peak hours

Ability to work efficiently under pressure

Proficient in operating point-of-sale(POS) systems for processing payments, managing tips, and tracking sales

Education

Food Handler Certification

StateFoodSafety

July 2024

Basic Life Support Certification

American Heart Association

September 2023