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Gray Hendrix

Experience

2022-Current Black Rail Kitchen + Tap Carlsbad, CA
Server/Bartender

- Standard industry server duties from opening and closing sidework, and vast working knowledge of products available and order accuracy.
- Continuously organized and able to multitask to assist management attain labor goals by running more effectively.

2015-2022 Truluck's La Jolla, CA
Bartender/Server/Banquet Captain

- Created a welcoming environment in multiple departments to generate regular returning clientele
- Maintained an impeccably clean environment holding the team to the highest standards
- Retained extensive working knowledge of the menu and wine pairings

2012-2016 Ignite Bistro and Wine Bar Carlsbad, CA
Server

- Ensured that all expectations were exceeded by actively checking up on guests and quickly correcting issues
- Maintained high guest check averages through ample wine training and suggestive selling

2008-2012 Dilworth Neighborhood Bar and Grill. Charlotte, NC
Server/Bartender

- Brought in new products to increase sales based on market trends and budget needs
- Developed and executed goals to actualize sales increase from \$2 million to \$2.6 million over one year.

Education

2003-2007 University of North Carolina-Charlotte Charlotte, NC

- William States Lee College of Engineering majoring in Mechanical Engineering with a minor in Finance

1999-2003 Wilkes Central High School Wilkesboro, NC

- High School Diploma

Skills

- Proficient with all of MS Office applications
- PosI Touch, Micros and Aloha POS systems
- Speaks some Spanish and French