

Abbigael Holden

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Work Experience

Bartender

MacKenzie River Pizza Co - Coeur d'Alene, ID

April 2021 to February 2024

I served and bartended 6-8 table sections and a bar rail. I made lots of typical cocktails and a few specialty for the entire restaurant and my tables. I was responsible for opening and closing the bar, taking orders and running food.

Assistant Manager/Bartender

Patxi's Pizza - Seattle, WA

March 2022 to April 2023

I took care of multiple tables and made and serve cocktails. I am also responsible for cleaning up after the tables and closing down the bar.

I was then promoted to BOH assistant manager where I made sure food shipments came in, ordered liquor and helped on the line.

Assistant Manager

Cold Stone Creamery - Seattle, WA

March 2018 to November 2020

I was a shift leader and managed the cash register and safe. I also assisted the crew in providing a good customer experience. I decorated custom cakes and cupcakes.

Education

Not completed

Bellevue College - Bellevue, WA

January 2020 to December 2020

Certificate in Medical Administration Assistant

Pima Medical Institute - Renton, WA

August 2018 to May 2019

High School Graduate

Puget Sound Adventist Academy - Kirkland, WA

January 2017 to June 2018

Skills

- Customer Service (4 years)
- Shift Lead
- Shift Supervisor
- Medical Receptionist
- Medical Office Experience
- Medical Billing
- Front Desk
- EMR Systems
- Medical Records
- Insurance Verification
- Medical Scheduling
- Patient Care
- Epic
- Bartending
- Serving
- POS
- Communication skills
- Phone etiquette
- Organizational skills

Certifications and Licenses

Food Handler Certification

Driver's License

ServSafe

CPR Certification

Assessments

Customer service — Proficient

December 2021

Identifying and resolving common customer issues

Full results: [Proficient](#)

Work style: Reliability — Completed

January 2022

Tendency to be reliable, dependable, and act with integrity at work

Full results: [Completed](#)

Customer focus & orientation — Proficient

January 2022

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.