

Tristin Warren

Kenmore, WA 98028

twarren9631@gmail.com

+1 206 697 0378

Charismatic and friendly bartender with a strong passion for the craft. 8+ years of customer service experience in a variety of settings, and looking to expand my knowledge and skill set while providing guests with a welcoming and fun atmosphere.

Authorized to work in the US for any employer

Work Experience

Bartender

Central Bar and Restaurant - Bellevue, WA

April 2023 to December 2023

As a bartender at Central I learned how to create cocktails based on the guests preferences. As an award winning bar we had a high standard to uphold, and we would do that through creating a unique experience for each guest by helping them find the perfect cocktail of our 40+ drinks on the menu or coming up with an entirely new cocktail that the guest would enjoy. My daily tasks included:

- Upon arrival I would check the garnishes and syrups and make sure everything was prepared and ready for service
- Making cocktails for both the restaurant and bar while welcoming guests and taking their orders at the bar top
- Cleaning the bar at the end of the night, completing the checkout and ensuring everything is in order and ready for the next day

Bartender

Teleferic Barcelona - Los Gatos, CA

February 2022 to March 2023

I started working as a barback and quickly began training with the professional bartenders and sommeliers in the company with 15+ years of experience from around the world to learn a variety of techniques and background knowledge to be a good representative for the restaurant as a bartender. My daily responsibilities included:

- Preparing the wells and bar top for service upon my arrival
- Learn weekly specials and selling points, take notice of what items are low and what needs to be sold
- Greet guests promptly and give thoughtful recommendations to provide the best experience for each individual
- Make cocktails and pour wines quickly and consistently for the bar and the rest of the restaurant
- Perform closing duties to ensure bar is prepped and ready to go for the following day

Server/Bartender

Shiki Bistro - San Carlos, CA

November 2021 to April 2022

At Shiki Bistro my main duty was to make cocktails and pour wine and beer for the restaurant, while providing service for the bar top, and serving additional tables if needed. My daily responsibilities included:

- Ensuring guests were satisfied with my service by seating them, answering questions, accurately taking orders and serving their food quickly with a positive attitude
- Recommending menu items and specials based off of guest needs, including upselling items that the guests would enjoy
- Preparing side dishes and drinks for guests quickly while their main dishes were being made
- Ensuring the dining area was clean and work stations were well stocked throughout the day
- Performing closing duties of the bar to ensure it was set up and ready to go for the next day

Mobile Service Technician

Tesla - Sunnyvale, CA

April 2020 to June 2021

As a mobile service technician at Tesla I balanced the roles of being a service technician, customer service advisor, virtual service diagnosis technician, and parts advisor to ensure each appointment was completed successfully and on time. Appointments would typically consist of routine maintenance, glass replacement, diagnosis of electrical systems, and the replacement of varying modules and computers.

- Balanced roles of service advisor, parts advisor, and technician
- Learned to manage time efficiently to ensure I would arrive on time to 6-10 appointments per day
- Consistently maintained over 95% customer satisfaction each quarter
- Solved problems with clients and job complications to complete each appointment and guarantee client satisfaction
- Resolved client issues and assisted in setting up appointments through phone, email, and text conversations

Service Technician

Volkswagen of Kirkland - Kirkland, WA

July 2019 to January 2020

- Performed routine maintenance and requested services on customer vehicles
- Inspected new and used vehicles prior to delivery
- Performed test drives with customers to confirm issues
- Recorded accurate and detailed summaries of work completed on vehicles

Lead Customer Service Advisor

Jiffy Lube - Kenmore, WA

March 2018 to June 2019

- Performed routine maintenance on customer vehicles
- Coordinated team roles and took charge of opening and closing the store when requested
- Interacted with customers and assisted with recommending services and answering questions
- Practiced maintaining a safe work procedure and verified work was completed with team members before vehicles left the shop
- Trained new employees in the different roles and safety procedures

Shift Lead

Spud Fish and Chips - Kirkland, WA

July 2016 to January 2018

- Closed the store at the end of the day and assigned closing tasks to crew members
- Kept the crew members on task and handled issues with customers
- Trained new employees in the proper procedures and how to interact with customers

Education

Tesla Start Program in Automotive Technology

Shoreline Community College - Seattle, WA

January 2020 to April 2020

High school diploma in General Studies

Inglemoor High School - Kirkland, WA

September 2015 to June 2018

Skills

- Customer Service
- Communication Skills
- Supervising Experience
- Time Management
- Automotive Diagnostics
- Electrical Experience
- Bartending
- Serving
- POS
- Restaurant experience
- Serving
- Bartending
- Upselling

Certifications and Licenses

Electric Vehicle Technician (Tesla)

March 2020 to Present

Certification of completion for Tesla Start Program. Certified for High Voltage Awareness, Electrical 1 and 2, and Glass.

RBS alcohol server certification

July 2022 to July 2025

California Food Handler

July 2022 to July 2025