

Jamie Lynn Holliman
3014 E Second St
Long Beach CA, 90803
631-889-2330

I am a seasoned professional with over a decade of experience in the service industry. For the past three years, I successfully managed my own therapy private practice, developing exceptional interpersonal and customer service skills. Now, I am eager to return to the service industry as I am no longer in practice full-time, leveraging my extensive experience and commitment to excellence to enhance the customer experience. Below are a few of the many places I have worked throughout the course of 10+ years.

Rustic Inn Crab House
Fort Lauderdale, FL

November 2018- March 2020

Server

- Demonstrating enterprise and proficiency, I expeditiously took orders for food and drinks; delivering each plate to its proper table.
- Before the start of each shift, ensure that all work areas and dining tables are properly arranged. At the close of each shift, I was responsible for thoroughly cleaning and breaking down the dining room to ensure it is in pristine condition.
- Provided excellent customer service, addressing diners' needs, and ensuring a positive dining experience.
- I swiftly and efficiently reset tables between guests, creating a pleasant dining experience for everyone.
- To guarantee that our guests savored their meals and had a nice experience, I swiftly cleared the table of plates between courses.
- Successfully delivered trays of food weighing more than 20 pounds to each table in a timely fashion.
- I have expertly and independently managed large groups of 20 or more, skillfully taking orders and splitting checks to ensure that everything ran smoothly.
- I demonstrated a strong understanding of the menu items, ingredients, preparation methods, and special offerings. Suggesting additional items, specials, or beverages to enhance the guest experience and increase sales.
- I handled multiple tables and tasks simultaneously while maintaining attention to detail and a high level of service. Prioritizing tasks and managing time efficiently to ensure timely service and order delivery.

Marina 84 Sports Bar and Grill.
Fort Lauderdale, FL

July 2017-November 2018

Server/ Bartender

- With speed and precision, I took orders promptly and brought them to tables without fail.
- Promptly and skillfully constructed cocktails.
- Meticulously organized, sanitized, stocked, and preserved the bar.
- To start my shift, I prepared the bar dining area by setting up tables and chairs; at the conclusion of my shift, I tidied and dismantled the bar dining area.
- While providing countless guests with exemplary bar service, I was also able to simultaneously attend to tables in the dining area.

Dukes Waikiki
Honolulu, HI

April 2013- July 2014

Server

- Demonstrating enterprise and proficiency, I expeditiously took orders for food and drinks; delivering each plate to its proper table.
- Before the start of each shift, ensure that all work areas and dining tables are properly arranged. At the close of each shift, I was responsible for thoroughly cleaning and breaking down the dining room to ensure it is in pristine condition.
- Provided excellent customer service, addressing diners' needs, and ensuring a positive dining experience.
- I swiftly and efficiently reset tables between guests, creating a pleasant dining experience for everyone.
- To guarantee that our guests savored their meals and had a nice experience, I swiftly cleared the table of plates between courses.
- Successfully delivered trays of food weighing more than 20 pounds to each table in a timely fashion.
- I have expertly and independently managed large groups of 20 or more, skillfully taking orders and splitting checks to ensure that everything ran smoothly.
- I demonstrated a strong understanding of the menu items, ingredients, preparation methods, and special offerings. Suggesting additional items, specials, or beverages to enhance the guest experience and increase sales.
- I handled multiple tables and tasks simultaneously while maintaining attention to detail and a high level of service. Prioritizing tasks and managing time efficiently to ensure timely service and order delivery.

Speakeasy Catering at the Ocean Club.

May 2010- September 2013

Server/ **Bartender**

- Accurately and quickly took and delivered drink orders to clients on the beach.
- Set up and broke down dining room during dinner service.
- Organized, cleaned, stocked, and maintained the bar.
- Accurately and quickly took and delivered food and beverage orders during dinner service.
- Transform an ordinary room into a magical wedding reception space with the perfect decorations and furnishings.
- Transformed wedding celebrations into a memorable event by elegantly setting up tables with fine linens, china and cutlery.
- Coordinated and executed numerous large weddings and parties to ensure seamless event success.

The Cuban Crocodile, NY

November 2012- May 2012

Manager

- Filed and filled out all staff employment documents.
- Made schedules for FOH staff.
- Ran the floor during restaurant hours
- Placed linen, beverage, and food orders.

