

John Riddle

949-636-1587 | Johnny10141014@gmail.com | 57 Ledgewood Drive

Objective

Work in a dynamic and exciting atmosphere where I can interact with people and provide them with extraordinary service and hospitality.

Skills & Abilities

Strong work ethic, great communication and listening skills, and attentive to the needs of others. I am comfortable in all surroundings and strive to make others feel comfortable and welcome at all times. I am able to lead a group and give direction when needed. Very experienced in customer service overall and always put the customer first no matter what. Knowledge in some craft beers along with how to operate and maintain kegs. Basic knowledge in wine from years of serving different varieties and a SFSU Wine appreciation course. Experienced in the ALOHA system among other restaurant systems.

Experience

Server- Dave and Busters, Daly City, CA Hired as a server and continued to increase my capabilities while serving including handling many more tables than I was able to previously, being calm and collective in a very stressful situation, and supplying the best service I am able to give even if everything is in the worst-case scenario.	05/2022- 06/2023
Server- The Dorian, San Francisco, CA Started working as a server and continued to work as a server while being there. I was introduced to a much higher level of serving than any serving jobs I had prior. It was not luxury dining, but I was made sure to be precise in my serving abilities and my abilities to please the guests.	02/2022- 04/2022
Server/Bartender- Tijeras Creek Golf Club, Rancho Santa Margarita, CA Started working as a server and quickly made my way to helping out with bartending. I was also introduced to serving numerous people for weddings, catering sunday brunch, etc. I feel as though my ability to serve many guests at a single time while giving consistent service was improved while working at this job.	04/2021-08/2021

Server- Selma's Chicago Pizzeria and Tap Room, Ladera Ranch, CA. Started working as a busboy and was promoted to bar back within two months. Promoted to server within three months. I strive to provide exceptional customer service and ability to keep a clean work station. I have been rewarded with employee of the month twice.	08/2018 -04/2021
Server/Cashier - McDonalds, Ladera Ranch, CA Worked all aspects of the restaurant including accurately taking food orders, running the cash register, and providing a high level of customer service. The most important part of our job at McDonalds was treating the customer right and I strived daily to accomplish that goal.	05/2017 – 08/2018

Education

San Francisco State University, CA- Graduating Spring 2023 3.8 GPA, Majoring in Criminal Justice.	08/2021-present
Saddleback College, Mission Viejo, CA –transferred, summer of 2021 3.45 GPA. Attending Cal State San Francisco Fall 2021.	09/2018- 08/2021
Tesoro High School, Las Flores, CA 3.25 GPA. Played Varsity Lacrosse, 4 years.	09/2015-09/2018

Interests

Mountain Biking, Bodyboarding, Photography, Computer Technology & Gaming