

Mikey (Michael) Jackson

Normal, IL 61761

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Authorized to work in the US for any employer

Work Experience

Starbucks Barista

Starbucks - Normal, IL

September 2021 to May 2023

Customer service

Brewed coffee

Cashiered customers

Drive thru orders

Sweep

Mopped

Make lattes

Delivery Driver

Dominos - St. Louis, MO

September 2022 to February 2023

Delivery Driver

Team Member

Pet Supplies Plus - Normal, IL

March 2020 to March 2021

Customer Service

Cashier duties

Stocked 50lb bags of dog food

Attended customer needs

Handle online orders, delivery or pick up

Education

Bachelor's degree in Linguistics (Japanese language)

University of Missouri-St Louis - St. Louis, MO

August 2022 to Present

Associate in Arts (AA) in Foreign language education

Heartland Community College - Normal, IL

August 2017 to May 2020

Skills

- Food service/kitchen experience (1 year)
- Average Computer skills (1 year)
- Cleaning Experience
- Customer Service (2 years)
- Customer Service Skills (2 years)
- Barista Experience (2 years)
- Coffee Experience
- Cashiering (2 years)
- Cash handling (2 years)
- Teaching
- POS (1 year)
- Tutoring

Languages

- Spanish - Intermediate
- Japanese - Intermediate

Certifications and Licenses

TEFL (Teaching English as Foreign Language)

January 2023 to April 2023

TEFL is a Teaching English as a Foreign Language license certificate. Acquiring this certification will allow me to teach English remotely/online or abroad to those learning English as a second language.

Additional Information

One thing of the many things you should know about me, is I have an ambitious and determined mindset. I put everything into what I set my mind to, no matter the size of the obstacle. Always, striving to learn new things and grow my experience for the future.