

Torin Jeffreys

Redondo Beach, CA 90277

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Authorized to work in the US for any employer

Work Experience

Bartender

Fishing with Dynamite - Manhattan Beach, CA

September 2021 to Present

Provided exemplary dining experience to guests through craft cocktail knowledge, menu knowledge, and years of experience. Responsibilities included creating new bar menu items, inventory maintenance, as well as universal standard duties behind a bar.

Bartender

Riviera House - Redondo Beach, CA

August 2019 to Present

Provided exemplary service to guests through, customer service, craft cocktails, food knowledge, and guest interaction. Was responsible for closing/overseeing the restaurant on our busiest nights, and acted in a managerial role dealing with guest issues, kitchen issues, and whatever else may have needed attention. I gained unique problem solving abilities through dealing with guests and daily issues.

Head Bartender/Bar Manager

Bar Clara at Hotel Perla - Los Angeles, CA

June 2022 to October 2022

Opened the new space in downtown LA. Assisted in cocktail menu creation, bar organization, staff training, inventory. Assisted in creating SOP.

Head Bartender

Osteria del Fornaio - Santa Monica, CA

April 2022 to June 2022

Ran bar program for the restaurant and first head bartender in the 30 year history of the company. Cocktail menu creation, hired and trained staff. Bar creation and setup. Created SOP and standards for company position.

Bartender

American Junkie - Hermosa Beach, CA

June 2017 to November 2019

Provided exemplary service to dining guests. Experience with high volume crowds and how to keep a bar running smoothly. Gained knowledge of how to deal with all different sorts of personality types and unique problem solving skills. Received rave reviews from managers about performance resulting in better and more consistent shifts.

Barista

Starbucks - Hermosa Beach, CA

May 2018 to August 2018

Provided customer experience through conversation and interaction with guests while forming personal connections. Learned how to properly craft beverages. Gained knowledge of coffee, espresso, and food pairing. Received food handlers certification.

Behavior Technician

BECA - Torrance, CA

October 2016 to June 2017

Provided ABA therapy in school and home settings. Designed daily schedule for session implementing programs designed by supervising BCBA. Dealt with clients difficult behavior on a daily basis. Received excellent reviews from supervisors which resulted in increased benefits and pay. Completed CPI training and RBT certification.

Volleyball Coach

Sinjin Volleyball - Santa Monica, CA

April 2016 to September 2016

Helped run and facilitate beach volleyball camps. Designed weekly camp schedule. Supervised other staff daily making sure daily needs were met. Aided in the recruitment of clients, marketing strategy, and customer service Also ran beginner adult classes and youth clinics. Have received exemplary feedback from students which resulted in more classes being under my control.

Director of Marketing & Administrative Assistant

LBL Mortgage - Long Beach, CA

July 2015 to March 2016

Created and maintained social media strategy for mortgage brokerage which included website, social media and blogs. Was in charge of customer service development strategy. Managed client profiles and information. Developed project management approach that resulted in shorter closing times, better communication and customer satisfaction. Assisted with the set up and launch of this startup company. LBL Mortgage is a mortgage brokerage firm providing mortgage services to individuals throughout Southern California.

Education

Associate's degree in Exercise Science

Bryan University - Tempe, AZ

May 2018 to June 2020

BA in Psychology

Denison University - Granville, OH

August 2011 to May 2015

Skills

- Microsoft Office (5 years)

- Event Planning (1 year)
- Social Media Management (1 year)
- Customer Service (5 years)
- Restaurant Server
- Waiter
- Host
- Waitress
- Barback
- Bartending
- Busser
- Mixologist
- Sports Coaching
- Autism Experience
- Applied Behavior Analysis
- Coffee Experience
- Behavioral Health
- Barista Experience
- Behavioral Therapy
- Restaurant experience
- Communication skills
- Hospitality

Languages

- English - Expert

Certifications and Licenses

Food Handler

CPR Certification

First Aid Certification

Nutrition Coach

January 2020 to January 2022

Precision Nutrition Level One Cert.