

# Jacob Trujillo

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## **Work History:**

### Trader Joe's ~ San Clemente & Laguna Niguel

Crew Member

Dec. 2020 ~ Present

Being a crew member at Trader Joe's comes with many duties. Running the cash register effectively and accurately, learning how to work/receive products in every section of the store, and manage time effectively to create a smooth and productive work environment. I met all expectations for all 5 reviews I have gotten.

### Hennessey's Tavern ~ Dana Point, CA

Jan. 2020 ~ March 2020

Position: Server

Responsibilities at this restaurant include greeting tables, taking food orders, bussing tables, stocking, and working until 2 a.m.

### 9Style Sushi ~ San Clemente, CA

Jan. 2018 ~ Dec. 2019

Position: Server

My duties included being a host, busser, food runner, and server all at the same time.

This fast-paced job taught me how to prioritize my time in the workplace and how to handle high-stress situations

without creating more stress to guests, co-workers, or management.

### Coffee Importers ~ Dana Point, CA

Jan. 2017 ~ Jan. 2019

Position: Barista, cashier, food handler.

Work with non-stop rushes all day.

Responsibilities included making juices, smoothies, and sandwiches that fulfilled guests' requests and needs. Also

## **Education:**

Dana Hills High School, Dana Point, CA    Class of 2017

## **Volunteer Work:**

OCEAN INSTITUTE ~ Dana Point, CA

Children's Summer Camp Leader

Summers of 2014-15-16

- Talking to kids and playing games that add to their ocean knowledge.
- Keeping track of children and making sure I don't lose track of anyone.
- Preparing food for the kids.

CHILDREN'S HOPE CHEST ~ Capo Beach Church 2010 - 2014

- Visited 3 orphanages in Russia
- Visited orphanage in Mexico several times and brought free shoes to hundreds of people.
- for people in need in Africa.

## **Other Qualifications:**

- Owner of California's Food Handlers License.
- Owner of a vehicle and drivers license.

Attached are some yelp reviews I've received while working in the restaurant industry!



**Steven C.**  
Los Angeles, CA  
📍 55 🗣️ 32

★☆☆☆☆ 10/25/2020

This is about service, only. 10/24/2020. Have eaten there with my girlfriend 30 times, pre-COVID. Mostly because of servers **Jake** and Hailey. Food is always good. They now have outside seating for maybe 24 people. Three servers not enough. LOUSY inept service. Food delivered poorly. Wrong edemame, served late. asked many times for sake. never served ordered white rice. passable sushi. Left check, never came back. Still left 20%. Come on, guys 3+ servers for 20+ people? No name tags, two look alike. Way to many sushi places locally to put uP with Just plain lousy service. Need outdoor heaters too! Will not see us again.



**Laurie C.**  
Chatsworth, CA  
📍 0 🗣️ 5

★☆☆☆☆ 6/19/2019

We were there Monday night. **Jake**, the wait staff and food were excellent but the chefs were doing shots and we had to wait for all of our main courses. We were there almost two hours and the chefs ignored our waiter and laughed the numerous times he asked for our order. They treated everyone very disrespectfully and my sons sushi plate sat behind the counter for half an hour before they finally gave it to us. It was the worst service I have ever experienced and I felt terrible for the wait staff. The owner should just close the restaurant when he is not there.



**Rheny S.**  
West Hills, Los Angeles, CA  
📍 0 🗣️ 2

★☆☆☆☆ 6/18/2019

Drunk sushi chefs kept missing our orders last night. Acting Disrespectful to the customers and waiter/waitress. Pretty embarrassing scene and there's no manager in charge in the restaurant. **Jake** the waiter was awesome.